



## Free public seminar: 'South Africa, communications services and 2010 - e-readiness or e-rockiness?'

The World Cup 2010. Two years and counting. South Africa's telecommunications and broadcasting infrastructures are being upgraded for the event. Where does the work stand in 2008? Will South Africa's communications services be up to scratch? Or is it time for a new coach? Or, are we playing for sudden death?

Will Hahn, Gartner Principal Analyst, Carrier Operations and Strategies Worldwide, has been tracking the South African ICT sector for many years. Join us on 17 November 2008 to hear Will's thoughts on the local communications space, and how South Africa fares with the 2010 countdown clock ticking.

- What policy and regulatory issues urgently need to be addressed?
- How do service providers need to transform to deliver service excellence?
- What is the future for ICT services in a post-2010 converged market environment?

The LINK Centre, Graduate School of Public & Development Management, Wits University, and the Joburg Centre for Software Engineering cordially invite you to a free public seminar by Will Hahn entitled 'South Africa, communications services and 2010 - e-readiness or e-rockiness?'

**Date:** Monday 17 November 2008

**Time:** 17:30 for 18:00

**Venue:** Classroom F, Mwalimu House, School of Public and Development Management, 2 St David's Place, Parktown  
(See overleaf for map.)

**RSVP:** [lauren.aca2k@gmail.com](mailto:lauren.aca2k@gmail.com) (preferably)  
(or 084-582-0422)

The seminar will be followed by refreshments.

This seminar is a must for everyone interested in ICT sector issues, from both a policy and a regulatory point of view, as well as from a business perspective.

Will Hahn is Gartner's Principal Analyst, Carrier Operations and Strategies Worldwide, where he is part of the worldwide communications group. He assists with a variety of worldwide and public sectors, including public services in Latin America and Middle East/Africa. He tracks the submarine cable markets worldwide, and he is insight lead for the carrier operations and strategies team. Prior to joining Gartner, Will worked as an inquiry analyst for Northern Business Information in New York City. Before that, he taught ancient-medieval history for 13 years at private preparatory schools in upstate New York.



